

**From:** Dejuliis, Ralph  
**Sent:** Wednesday, April 08, 2009 3:55 PM  
**To:** Lamb, Amanda; lambamanda@msn.com  
**Subject:** for website  
Snow leave: tulsa, Miami, Shawnee, OKC, state-wide -  
representation- settlement

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**From:** Vaughn, Dianne A. RO Dallas  
**Sent:** Friday, April 03, 2009 5:11 PM  
**To:** Dejuliis, Ralph  
**Subject:** UMG

Ralph,

This e-mail is in regards to the UMG you filed December 15, 2008 and amended on 01/20/09 and 02/11/09. We discussed this issue on March 31, 2009. I agree Area VII management should call landlords regarding clearing the side walks and parking lots during inclement weather and Area VII management should also determine if a good job was done and take appropriate action. A reminder will be sent out to Area VII managers during the month of April, 2009 regarding this issue. I consider this matter closed.

*Dianne A. Vaughn*

Director, Area VII  
Dallas Region  
(214) 767-4315

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