



## SOCIAL SECURITY

902 S George Nigh  
McAlester OK 74501  
918-423-1942

June 6, 2008

Sent via fax to 918-641-2446

Ralph de Juliis  
Local President, AFGE Local 2505  
4750 South Garnett Road  
Tulsa, Oklahoma 74146-5233

Dear Mr. de Juliis

This is a response to your Article 24, Section 10 Union Management Grievance filed on April 30, 2008 regarding the McAlester Call in Policy. Since this issue only pertains to the McAlester, OK SSA Office, I'm the appropriate official to respond to this grievance. In the grievance you cite a violation of Article 31, Section 5. You seek as a remedy that SSA cease and desist from this violation of the AFGE-SSA National Agreement and that SSA make whole any McAlester employee who have been adversely impacted by SSA's contractual violation.

On May 22, 2008 we had a meeting to discuss this matter. We discussed an e-mail that was sent out to the McAlester staff on April 22, 2008. A portion of that e-mail instructed the staff to leave a voicemail for management if management was not available, and additionally call back and talk to management at a later time. The condition of calling back at a later time is outside Article 31 guidelines and management recognizes this error and is now in compliance with the contract. Management considers this matter resolved and closed.

*Kathy Marshall*  
Kathy Marshall  
District Manager  
McAlester, OK SSA Office

cc: Saulo Ybarra, LMR Specialist